

United States Postal Service®

INDUSTRYALERT

July 24, 2024

USPS Mailing Promotions Discount Misrepresented on PDF of Postage Statement

The United States Postal Service is aware of an irregularity where the mailing promotions discount may be misrepresented on PDF versions of postage statements. The IT team is currently working to resolve the issue and a fix is anticipated to be released on August 4th, 2024.

During normal business hours M-F (7:00 AM CT – 7:00 PM CT), please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via email [MSSC@usps.gov] or telephone [(877) 672-0007].

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